

PART A

Request ID 112000002881

Name of DC DC SEEPZ SEZ
Mumbai

Name of SEZ MIHAN SEZ

Name of unit ALTIUS CUSTOMER
SERVICES PVT LTD
UNIT II

Submission Date 20/03/2020

Sr.No.	Description	Values	Remarks
1.	Name of Proposed Unit	ALTIUS CUSTOMER SERVICES PVT LTD UNIT II	
2.	IEC Number	0304077127	
3.	PAN	AAFCA0271P	
4.	Type of Firm (Proprietary/Partnership Firm / Pvt. Ltd. /Ltd. Co.)	Private Limited Company	
5.	Promoter(s)/Shareholder(s) / Directors	NABIL SAIFUDDIN MAHIMWALA ,AKIL SAIFUDDIN MAHIMWAL A	
6.	Nature of Industrial Undertaking (Whether small / medium / large scale)	Medium Scale	
7.	Sector of activity	Electronics And Software	
8.	Registered Office Address	K 104, TOWER NO 6, 1ST FLOOR INTERNATIONAL INFOTECH PARK, ABOVE VASHI RAILWAY STATION, VASHI, NAVI MUMBA I-400705, Maharashtra, India	
9.	Address of the proposed unit		
10.	Area in Sq. Mtrs.	27.13	
11.	Tenure of lease of premises		

12.	Proposed Item of Manufacturing (Description of Item(s))	Other computer services (849) data preparation services (84910) other computer services (84990),computer software services (842) software implementation services viz system and software consulting services, system analysis services (84220), system design services (84230), programming services (84240) system maintainace services (84250),support and website servicesviz system maintainace services (84250),data processing services (843) input preparation services (84310) tabulation services (84310) other data processing serives (84390),database service (844) data base services (84400)		
13.	Cost of Project (Rs. In Lakhs)	Land		
		Buliding		
		Plant & Machinery		
		(i) Indigenous	13.00	
		(ii) Imported	0.00	
		Total (i) + (ii)	13.00	
		Working Capital Requirement		
14.	Requirement of Raw Material for five years(Rs. In Lakhs)	Imported	0.00	
		Indigenous	0.00	
		TOTAL	0.00	
15.	Details of Sources of Finance (Figs. in Rs. Lakhs)	Particular		
		Internal accruals (Reserves)- Rs. 20,00,000.		
16.A	Equity Participation including Foreign Investment: (Figs in Rs. Lakhs)	Existing	Proposed	
(i)	Authorised	40.00	0.00	
(ii)	Subscribed	40.00	0.00	
(iii)	Paid Up Capital	40.00	0.00	
B	Pattern of Share holding in the paid up Capital(Figs. In Rs. In Lakhs)			
(i)	Foreign Holding	0.00		
(ii)	Non-Resident Indian Company / Individual holding			
	Repatriable	0.00		

	Non-Repatriable	0.00		
(iii)	Resident Holding	40.00		
(iv)	Total Equity	40.00		
(v)	External Commercial Borrowing	0.00		
17.	Foreign Exchange Balance Sheet		Rs.In Lakhs	US\$ in thousand
	For Five Years	FOB Value of Exports	835.00	1150.93
		F.E. Outgo	26.00	35.84
		NFE	809.00	1115.09
18.	Employment Details	Men	Women	Total
		5	5	10
19.	Marketing Details furnished			

PART B

Sr.No.	Item Description	Values	Remarks
a.	Name of Entity		
b.	LOP No. & Date		
c.	Date Of Commencement of Production		
d.	Common Directors/Partners		
e.	Sector		
f.	Area Occupied in case of existing unit in SEEPZ		
g.	Export Turnover for preceding five Years		
h.	Any violation observed		
i.	Any SCN issued		
j.	Whether Positive NFE achieved		

The application has been scrutinised and following deficiencies has been noticed:

- (i) The Fire NOC granted to the Co-Developer has been expired on 15.05.2016. The Co-Developer vide letter dated Nil, has applied to Fire Officer to renew the same.
- (ii) Details of marketing tie-up is not submitted.

The proposal of the applicant company for setting up of SEZ unit at MIHAN SEZ is submitted for consideration.

Form - F

CONSOLIDATED APPLICATION FORM for SETTING UP A UNIT IN SEZ

(See rule 17)

1. Setting up of units in Special Economic Zone,
2. Annual permission for sub-contracting,
3. Allotment of Importer Exporter Code Number,
4. Allotment of land/industrial sheds in the Special Economic Zone,
5. Water Connection,
6. Registration-cum-Membership Certificate,
7. Small Scale Industries Registration,
8. Registration with Central Pollution Control Board,
9. Power connection,
10. Building approval plan,
11. Sales Tax registration,
12. Approval from Inspectorate of factories,
13. Pollution control clearance, wherever required,
14. Any other approval as may be required from the State Government.

1. The application should be submitted to the Development Commissioner of the concerned Special Economic Zone in 5 copies along with a crossed Demand Draft of rupees five thousand drawn in favour of the Pay & Account Officer of the concerned Special Economic Zone together with a project report giving details of activities proposed.

For Official Use only

Application No. 112000002881
 Date 20/03/2020
 Details of Bank Draft
 Amount Rs. 5000 00
 Draft No. 064017
 Draft date 07/10/2020
 Drawn on ICICI BANK
 (Name of the Bank)
 Payable at MUMBAI

PART - I

I. Name and full address of applicant firm/ Company
 (in block letters) ALTIUS CUSTOMER SERVICES PVT LTD UNIT II
 Registered Office in case of limited company & Head Office for others K 104, TOWER NO 6, 1ST FLOOR INTERNATIONAL
 INFOTECH PARK ABOVE VASHI RAILWAY STATION
 VASHI, NAVI MUMBAI
 Pin Code 400705
 Tel. No. 91-22-07124000
 Fax No. 91-22-07124750
 Permanent E-mail Address nabil@altius.cc
 Web-Site, if any www.altius.cc
 Passport No., if any
 Name of Bank with Address & Account No. ICICI BANK
 Waterfield Road Bandra (W) Mumbai, Mumbai
 003805002306
 Digital Signature
 Income Tax PAN AAFCOA0271P
 (attach copy)

NAM

- II. Constitution of the Applicant firm Private Limited Company
(Attach copy of Certificate of Incorporation along with Articles of Association and Memorandum of Association in case of companies and partnership deed in case of partnership firms.)

- III. Nature of the industrial undertaking
(i) Medium Scale

- IV. Name and complete address of each of the Directors/Partners/Proprietor, as the case may be with Telephone numbers.

Name NABIL SAIFUDDIN MAHIMWALA
Address 71, KSHITIJ, 99, HILL ROAD, BANDRA (W)
BANDRA, MUMBAI
Maharashtra
India
400050
Tel No 91-98-20070443
Email-Id nabil@altius.cc
Website www.altius.cc

Name AKIL SAIFUDDIN MAHIMWALA
Address 701, SHAMS PALACE, 98, HILL ROAD
BANDRA (W)
BANDRA, MUMBAI
Maharashtra
India
400050
Tel No 91-98-20517741
Email-Id akil@altius.cc
Website www.altius.cc

- V. Item (s) of manufacture / service activity
(Including By-product / Co-products, If necessary, additional sheets may be attached)

Item(s) Description	Capacity (Not required for service unit)	Units
Other computer services (849) data preparation services (84910) other computer services (84990)	0.00	Others
computer software services (842) software implementation services viz system and software consulting services, system analysis services (84220), system design services (84230), programming services (84240) system maintenance services (84250)	0.00	Others
data processing services (843) input preparation services (84310) tabulation services (84310) other data processing services (84390)	0.00	Others
support and website services viz system maintenance services (84250)	0.00	Others
database service (844) data base services (84400)	0.00	Others

VI. Investment

(Rs. in Lakhs)

- (a) Plant and Machinery
- | | |
|------------------------|-------|
| (i) Indigenous | 13.00 |
| (ii) Import CIF value | 0.00 |
| (iii) Total (i) + (ii) | 13.00 |

- (b) Details of source(s) of finance
Internal accruals (Reserves)- Rs. 20,00,000.

- (c) Remarks

VII. Import and indigenous requirement of materials and other inputs

(Value in Rupees)

Import

Indigenous

(a)	Capital Goods	0.00	1300000.00
(b)	Raw material, components, consumables, packing material, fuel etc. for 5 years	0.00	0.00
(Give details in project report namely list of Capital Goods, description of raw materials, and other inputs, etc)			
(c)	TOTAL	0.00	1300000.00

VIII. Infrastructure requirements

1.	Requirement of land	(Area in sq. mtrs.)	
(i)	Factory & Offices		27.13
(ii)	Warehousing/storage		0.00
(iii)	Others, specify		0.00
(Area in sq. mtrs.)			
2.	Requirement of built-up area		27.13
3.	Requirement of Water	(in Kilo Litres)	
(i)	For industrial (process) purposes		0.00
(ii)	For drinking purposes		12.00
(iii)	Others, specify		10.00
(iv)	Total requirement		22.00
4.	Effluent Treatment		
(i)	Quantum and nature of effluents and mode of disposal	Not Applicable	
(ii)	Specify whether own Effluent Treatment Plant will be created.	No	
(In KVA)			
5.	Requirement of Power		5.00

IX. Employment

Men	Women
5	5

X. Whether foreign technology agreement is envisaged

(Mark ☒ for the appropriate entry)Yes ☐ No ☒

(i) Name and Full Address of foreign collaborator

Name of the Foreign Collaborator	Address
NA	NA

(ii) Nature of Collaboration

1. Equity Participation including Foreign Investment

(i)		Proposed		Existing	
		(\$ in thousand)	(Rs. in lakhs)	(\$ in thousand)	(Rs. in lakhs)
(a)	Authorised	0.00	0.00	55.13	40.00
(b)	Subscribed	0.00	0.00	55.13	40.00
(c)	Paid up Capital	0.00	0.00	55.13	40.00

Note: If it is an existing company, give the break up of existing and proposed capital structure.

(ii) Pattern of share holding in the paid-up capital (Amount in Rupees)

(a)		(Rs. in lakhs)	(US \$ Thousand)
(a)	Foreign holding	0.00	0.00
(b)	Non Resident Indian company / Individual holding		
(i)	Repatriable	0.00	0.00
(ii)	Non-repatriable	0.00	0.00

(c)	Resident holding	40.00	55.13
(d)	Total Equity	40.00	55.13
(e)	External commercial Borrowing(give details)	0.00	0.00
Remarks			

2. Technical collaboration (furnish details in project report)

Monetary Details for NA		(Gross of Taxes)
(a)	Lumpsum payment	NA
(b)	Design & Drawing fee	NA
(c)	Payment to foreign technician	NA
(d)	Royalty (on exports %)	NA
(e)	Royalty (on domestic tariff area sales if envisaged)	NA
(f)	Duration of agreement (Number of years)	NA

3. Marketing collaboration (furnish details in project report)

Marketing Collaboration Name	Description
NA	NA

XI. Foreign Exchange Balance sheet

Year	1st	2nd	3rd	4th	5th	Total (Rs. In lakhs)	Total (\$ in thousands)
1. FOB value of exports in first five years.	100.00	125.00	160.00	200.00	250.00	835.00	1150.93
2. * Foreign Exchange outgo on for the first five years.	3.00	4.00	5.00	6.00	8.00	26.00	35.84
3. Net Foreign Exchange earnings for the first five years (1) - (2)	97.00	121.00	155.00	194.00	242.00	809.00	1115.09

* Foreign exchange outgo shall include the CIF value of import of machinery, raw material, components, consumables, spares, packing materials and amount of repatriation of dividends and profits, royalty, lumpsum knowhow fee, design and drawing fee, payment of foreign technicians, payment on training of Indian technicians abroad, commission on export, interest on external commercial borrowings, interest on deferred payment credit and any other payments.

XII. Other Information

- (i) Any special feature of the project proposal which you want to highlight. NO
- (ii) Whether the applicant has been issued any Industrial license or LOI/LOA under EOU/SEZ/STP/EHTP scheme. If so, give full particulars, namely reference number, date of issue, items of manufacture and progress of implementation of each project. YES the company is already having SEZ Unit I vide LOA no. MIHAN-SEZ/UNIT/05/LOA-03/AM-2018/168 dated 12th September 2017
- (iii) Specify, if any application submitted before is pending. NO
- (iv) Whether the applicant or any of the partner/Director who are also partners/Directors of another company or firms its associate concerns are being proceeded against or have been debarred from getting any License/Letter of Intent/Letter of Permission under Foreign Trade (Development and Regulation) Act, 1992 or Foreign Exchange Management Act, 1999 or Customs Act, 1962 or Central Excise Act, 1944. NO

Place : MUMBAI
Date : 08/10/2020

Official Seal/Stamp : 

Name in Block Letters : NABIL MAHIMWALA
Designation : DIRECTOR
Tel. No. : 91-98-20070443
e-mail : nabil@altius.cc
Web-Site, if any : www.altius.cc
Full Residential Address : 71, KSHITIJ, 99 HILL ROAD, BANDRA (W), MUMBAI, Maharashtra, India, 400050

UNDERTAKING

I/We hereby declare that the above statements are true and correct to the best of my/our knowledge and belief. I/We shall abide by any other condition, which may be stipulated by the Development Commissioner. I/We fully understand that any Permission Letter/Approval granted to me/us on the basis of the statement furnished is liable to cancellation or any other action that may be taken having regard to the circumstances of the case if it is found that any of the statements or facts therein furnished are incorrect or false. An affidavit duly sworn in support of the above information is enclosed.


Place : MUMBAI
Date : 08/10/2020

Signature of the Applicant
Name in Block Letters
Designation
Full Official address

NABIL SAIFUDDIN
MAHIMWALA
NABIL MAHIMWALA
DIRECTOR

Digitally signed by NABIL SAIFUDDIN MAHIMWALA
DATE: 2020.10.09 14:51:04
+05'30'

K 104, TOWER NO 6, 1ST FLOOR
INTERNATIONAL
INFOTECH PARK, ABOVE VASHI RAILWAY
STATION
VASHI, NAVI MUMBAI

Official Seal/Stamp : 

Tel. No.
e-mail Address
Web-Site
Full Residential address

91-22-67124000
nabil@altius.cc
www.altius.cc
71, KSHITIJ, 99 HILL ROAD, BANDRA (W), MUMBAI, Maharashtra, India, 400050

Tel. No.

91-98-20070443

Note: Formats of application not given herein may be obtained from the Development Commissioner.

PART - II

If sub-contracting is envisaged in the manufacturing operations, furnish following details:

(i) Sub-contracting permission is required for -

(a) Part of the production process (quantify)

Production Process
NA

(b) Any particular production process (give details)

Other Production Process
NA

(ii) Name and address and other particulars of sub-contractor and whether the sub-contractor is

Sub-Contractor Name	Address	Sub-Contractor Type
NA	NA	NA

NOM

HAWARE CORPORATION PVT. LTD.

5th floor, Vashi Infotech Park,
Plot 16, Sector 30A Vashi,
Navi Mumbai-400 705, Maharashtra
Tel: 022 - +91 22-27814412 / 10
E-mail: helpdesk@hawarebuilders.com
Website: www.haware.com



Date: 19.03.2020

HCPL/SEZUNIT/19-20/011

TO
M/s ALTIUS CUSTOMER SERVICES PRIVATE LIMITED
K-104, 1ST FLOOR, TOWER NO. 6,
INTERNATIONAL INFOTECH PARK, VASHI,
NAVI MUMBAI-400705.

Subject: Provision of Infrastructure Facility in 1st Floor, Plot No.10R, Sector 18, Haware -Mihan
SEZ Project.

We hereby declare that the following infrastructure will be facilitated to the applicant unit
through reliable source in 1st Floor Plot No.10R , Sector 18, Haware -Mihan SEZ Project

- A) Uninterrupted (24 X 7) Power Supply At Stable Frequency In the Zone
- B) Reliable Internet Connectivity for Uninterrupted and Secure Data Transmission

Authorized Signatory



HAAAS CORPORATION PVT. LTD.

5th Floor, Vashi Infotech Park,
Plot No. Sector 30A, Vashi,
Navi Mumbai-400 705, Maharashtra
Tel.: 022 - +91 22-27814412 / 10
E-mail: helpdesk@hawarebuilders.com
Website: www.haware.com



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To,
The Fire Officer,
Maharashtra Airport Development Company Ltd.
Central Facility Building, 1st Floor, MIHAN SEZ,
Nagpur - 441108.

Sub. Renewal of Part Fire Fitness Certificate for G+1st floor of HAAAS Corporation Pvt. Ltd.
Plot No.10R, Sector-18, MIHAN SEZ, Nagpur.

Ref. Part Fire Fitness Certificate No. 3036/MIHAN/FIRE/2016 Issued on Date 16/05/2018.

Dear Sir,

You had granted us Part Fire Fitness Certificate for G+1st floor of HAAAS Corporation Pvt. Ltd. Plot No.10R, Sector-18, MIHAN SEZ, Nagpur. However, we could not commence the operations as some of the approvals were awaited. Now as we are planning to start the operations, you are kindly requested to renew the subject approval. We are agreeable for the payment of necessary fees/charges for the same.

Thanking you.

Yours Sincerely,
For HAAAS Corporation Pvt Ltd.

Authorised Signatory



RECEIVED

Date. 08/11/2020

Time. 4:30

Sign.

No. HAWARE – Mihan /2020/AL/1703/Q5

Date: 17/03/2020

To,
M/s. Altius Customer Services Pvt. Ltd.
K-104, 1st Floor, Tower No - 6,
International Infotech Park, Vashi,
Navi Mumbai-400705

Kind Attn: Mr. Nabil Mahimwala

Sub: Allotment of about 292 sq. ft. of Office No. 11 on First Floor in Haware-Mihan Project, Plot No.10R, Sector – 18, at MIHAN-SEZ, Nagpur.

Ref: Your application dated 11/03/2020

Sir,

With reference to above, Haaas Corporation Pvt. Ltd (HAAAS) is pleased to allocate a space with Warm Shell Facility admeasuring about 292 sq. ft. @ Rs. 45/- sq. ft. per month, on the First Floor at Haware-Mihan SEZ Project, Plot No.10R, Sector -18, at MIHAN-SEZ, Nagpur to your company for setting up SEZ Unit in Haware-Mihan SEZ Project & that activity related and admissible in SEZ, subject to approval of Unit Approval Committee (UAC) with the annual increment as per the policy.

The Brief T&C are as given below.

- 1) Allotment of Office Space of approx 292 sq. ft. space on the First Floor, Haware-Mihan Project, Plot No.10R, Sector – 18, at MIHAN –SEZ, Nagpur.
- 2) The Space allotment is subject to the terms and conditions of the Leave and Licenses Agreement, a draft of which is being sent to you shortly subject to payment of the Security Deposit of Rs.1,00,000/- (One Lakh Rupees only) and the monthly rentals as agreed from time to time.
- 3) Based on this letter, you may kindly approach the Development Commissioner, MIHAN – SEZ Nagpur for the approval of your Unit under the SEZ Act and Rules under intimation to HAAAS.
- 4) On the receipt of Letter of Approval from the DC– MIHAN-SEZ, you are requested to execute the Leave and License agreement to commence the operations immediately.



HAAAS CORPORATION PVT. LTD.

Plot No. 10, MIDC Area, Nagpur

Post Box No. 10, Nagpur

Pin Code - 460 001, Maharashtra

tel: 020-27214412/10

E-mail: haaas@hawaar.com

hawaar.com



- 5) You are requested to kindly arrange a calibrated energy meter for your installation at the allocated premise and submit the application to the Electrical Department of HAAAS.

Thanking you,

Sincerely yours,
For Haaas Corporation Pvt. Ltd.,
SEZ Co-developer,

A handwritten signature in black ink, appearing to be "H. H. H.", is written over a horizontal line.

Authorized Signatory.

- Copy to:
- 1) Office of the Development Commissioner, Mihan-SEZ, Nagpur.
 - 2) Developer, Mihan-SEZ, Nagpur.



ABOUT THE COMPANY

Altius Customer Services Private Limited., is a private limited company incorporated on 9th July, 2004 with Corporate Identity Number: U72200MH2004PTC147395 under the Companies Act, 1956 having its Registered Office at K-104, 1st Floor, Tower No. 6, International Infotech Park, Vashi, Navi Mumbai-400705. The Company has been established for carrying out the business of providing IT & ITES Services viz; Online Access Database & Information, Software Development, Business Process Outsourcing Services, Call Centre and other allied & support services & E-commerce Consulting.

The share holding pattern of the Company is as follows:

Sr. No.	Name of the party	Shares	Amount
1.	Akil Mahimwala	2,00,000	20,00,000
2.	Nabil Mahimwala	2,00,000	20,00,000
TOTAL		4,00,000	40,00,000

Directors of the Company:

Mr. Akil Mahimwala is the Co-Founder and Chief Executive Officer at Altius, Akil is a Computer Engineer by Qualification from Pune University and has 21 years of experience in working within the Information Technology business. Akil's mantra is a people built, technology enable, and result delivered organization. For nearly two decades Akil has consistently challenged and improved the Technological breakthroughs at Altius and while setting up some of the leading contact centers in India on a Build-Operate-Transfer model. He drives the spirit of innovation and collaboration within the organization taking it to greater heights year after year.

Mr. Nabil Mahimwala is a Co-Founder and Chief Operating Officer at Altius. He is Graduate in Commerce from Mumbai University. He is an inherently ambitious entrepreneur with ideation and problem solving as an integral part of his thought process. He is passionately changing the way people perceive Customer Experience by providing customer delight in all aspects of customer life-cycle for close to two decades. He is a compelling and charismatic communicator who cares deeply about people development, terms and the individuals who make up Altius.

Both the Directors are first generation entrepreneurs and have grown the business by themselves, they are both hands on with every aspect of the business and are committed to making Altius a recognizable brand name in the Information Technology domain and taking it to greater heights.

ALTIUS CUSTOMER SERVICES PVT. LTD.

M/s. Maharashtra Airport Development Company Ltd. (MADC), MIHAN SEZ is developing a Multi-Product integrated Special Economic Zone at Nagpur in Maharashtra and envisages for establishing various Industry Clusters, Utility Infrastructures, Multi-Model Transport and Social Infrastructure. We, M/s. Altius Customer Services Private Limited have received earmarking letter for allotment of Office Space of 292 Sq ft. from M/s. HAAAS Corporation Private Limited, SEZ Co-Developer and would be setting up an SEZ Unit for IT & ITES Services viz; Online Access Database & Information, Software Development, Business Process Outsourcing Services, Call Centre and other allied & support services & E-commerce Consulting.

Altius, with our successful track record of consistent growth in the past and also with the full commitment of our dynamic management, we are confident of implementing the various expansion and diversification plans envisaged.

ABOUT THE PROJECT

M/s. Maharashtra Airport Development Company Ltd. (MADC), MIHAN SEZ is developing a Multi-Product integrated Special Economic Zone at Nagpur in Maharashtra and envisages for establishing various Industry Clusters, Utility Infrastructures, Multi-Modal Transport and Social Infrastructure. We, M/s. Altius Customer Services Private Limited have received earmarking letter for allotment of Office Space of 292 Sq ft. from M/s. Haas Corporation Private Limited, SEZ Co-developer at Mihan SEZ and would be setting up an SEZ Unit for IT & ITES Services viz; Online Access Database & Information, Software Development, Business Process Outsourcing Services, Call Centre and other allied & support services & E-commerce Consulting.

**"We are business process managers by intellect and
techsperts at heart."**

BOARD OF DIRECTORS OF ALTIUS CUSTOMER SERVICES PVT. LTD.

BOARD OF DIRECTORS

The Board of Directors of the Company is as follows:

Director's Name	Qualification	Experience
Mr. Akil Mahimwala	Computer Engineer	21 + years
S/o : Mr. Saifuddin Mahimwala		
Age : 46		
Occupation : Director		
Address : 701, Shams Palace, 98 Hill Road, Bandra (W), Mumbai-400050.		
Tel No : 9820517741		
E-mail : akil@altius.cc		
Pan No : AALPM2949P		
Passport No : J7004189		

Director's Name	Qualification	Experience
Mr. Nabil Mahimwala	Commerce Graduate	13+ years
S/o : Mr. Saifuddin Mahimwala		
Age : 45		
Occupation : Director		
Address : 71, Kshitij, 99 Hill Road, Bandra (W), Mumbai-400050.		
Tel No : 9820070443		
E-mail : nabil@altius.cc		
Pan No: AAEPM2773Q		
Passport No: Z2201056		

KEY MANAGEMENT PERSONNEL

The Company is managed, controlled and directed by the Board of Directors assisted by qualified professionals, with vast experience. The above people are supported by the experienced staff members for their day to day operations.

All functional areas are looked after by Senior Executives for respective operations.

Name & Designation	Age	Qualification	Total Experience	Description of Experience
Imran Lokhandwala – Service Delivery Head	47	B.Com, Certified Lead Auditor ISMS & QMS, Information Network Security-C-DAC Hyderabad	27 Years	Imran heads operations at Altius and is an industry veteran with 19 years of experience having handled some of the largest Fortune 500 companies. With expertise and experience in Transition Management, Offshoring, Vendor Management, Work Force Management, Performance management & COBC, Imran is also a certified lead auditor for ISMS & QMS standards by STQC – Government of India. Imran's mantra is constant evolution equals process and business transformation.
Elvis Roberts- Deputy Manager	32	B.Com	15 Years	Elvis is an Altius it's specializing in operations management, with experience in handling International and Domestic processes. He brings to the Table an expertise of 15 years in transitioning and managing processes across spectrum of Healthcare, Telecom, real Estate and Events. Has been actively involved in process Migration and Transition. Elvis strongly believes robust people management is the key factor for smooth functioning.
Shawn Dsouza- Associate manager	38	BA-Economics	17 Years	Experience in Managing Operations and Training Transitioned and launched processes in India and Abroad. Six Sigma-Green Belt practitioner, Manages performance through a balance implementation of process standardization principals and employee engagement activities.
Prem Nair- Associate Manager	41	B.SC	15 Years	A leader with over 15 years of experience in outsourcing management, business transformation roles, Managed complex, strategic, multi-service implementation, client facing consulting implementation, transition and strategic use of outsourcing to transform the client business model. Experience spans roles in Operations management, Account management, Account management, Solutions Design, Project Management, Quality, and strategic planning in outsourced businesses, Dominant experience in financial services, Litigation Services and Healthcare Industry.
Rohit S. Bharme- Assistant Manager	29	BE, C, C++, Asp.net, E-Commerce Development, Digital Marketing, PPC Marketing, Google Adwords Bing Advt	9 Years	Marketing professional offering extensive and successful experience promoting – Ecommerce development and marketing platform with multiple product lines on competitive analysis, brand management, project team leadership and digital marketing.



PRESENT STATUS

The company has approached the HAAAS Corporation Private Limited who is one of the co-developer at Mihan SEZ & Co-developer has given their provisional Offer Letter of Allotment of Space vide their Office Letter Ref. No. _____ dated _____ earmarking an area of 292 Sq. Ft.

Nagpur MIHAN SEZ, would provide support infrastructure which would include external road, drainage for storm water, drainage for treated effluent, natural gas, water and power, telecom etc. as per the requirements of the Company.

The Sub-Lease Agreement would be entered into with the Developer only after the issue of Letter of Approval from the Development Commissioner, MIHAN SEZ.

An Office space of 292 Sq. Ft. has been booked for this project.

The area envisaged for setting up of the said SEZ Unit would be developed and utilized as follows once the Letter of Approval is issued by the Office of the Development Commissioner.

ABOUT THE COMPANY

Altius Customer Services Pvt. Ltd. empowered by US, a factor that connects us with our employees, clients and the society at large. We practice and imbibe ethos that always places US ahead of the curve. Headquartered in Mumbai and operating out of multiple delivery centers in India, we are one of India's most promising IT / ITES player currently handling close to 3 million transactions per month across 4 continents. We are one of the very few call center company in India offering a diversified domain expertise.

Since our inception in 2002, we have touched millions of lives and have built customer relationships that will last forever. Our end-to-end business process and technology solutions have helped businesses manage their customer life-cycle with delight and enhancing outputs by proportionally over 500%. Our forte lies in using the experience of knowing, grooming and managing our people, along with engineering processes that are focused on consistently improving efficiencies and increasing productivity, while leveraging and integrating cutting edge technology to deliver sustainable growth for our clients.

Our success mantra puts our clients first: Conducting a thorough due diligence of their business process and technology solution, Penning a bespoke plan along with milestones and goals, Delivering by working very closely with them. Altius has always been an extremely people centric organization, where people are at the core of our growth, and we help identify & nurture hidden skills & talent so as to give every employee the opportunity to Realize Their Potential and allowing us to maintain one of the lowest attrition amongst call center in India.

SERVICES

Business Process Services

Constantly creating value for our clients is our number one business priority. Our team is continuously pushing boundaries to provide businesses with better services and results, ultimately achieving greater client satisfaction.

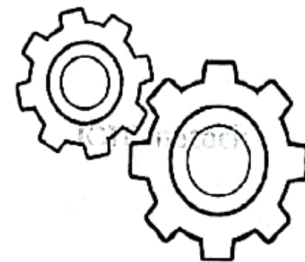
At Altius we believe in Business Continuity Outsourced and not Business Process Outsourced and as your extended business partners we walk that extra mile to make sure your business process efficacies are constantly evolving.

We understand that sustainable growth can only be attained by a partnership driven approach, which is why we follow an agile and leaner perspective which adapt quickly to the ever changing business needs just as you would in your own business.



Information Technology Services

We innovate and envisage solutions to best suit your process. Our team has enabled leading corporations to handle millions of complex transaction through well aligned and automated; Enterprise and Mobility Solutions, which not only collects data but also repopulates with insights and inputs of assessment and forecasting.



With an integrated delivery model we stitch all business modules together to ensure end-to-end development life-cycle with a balanced solutioning between enterprise and mobility leading to an empowered team.

Our mapping, gap analysis, and phase wise implementation plans have led to 100% successful deployments across the globe offering end customer delight and resource cum business planning for all our clients.

ALTIUS CUSTOMER SERVICES PVT. LTD.

E-Commerce Consulting

With constant technology disruption businesses are moving online. We provide you with all the components to create a bespoke E-Commerce platform covering all stages of design, development, hosting and maintenance that will provide the necessary impetus to your E-Presence.



We handled your customer service outsourcing in order to provide a unique touch in the competitive market and specialise in comprehensive market place management that follows a knowledge driven approach in the era of discounting providing a true E-Commerce experience.

Our Account Management delivery model has ushered opportunities for businesses to go from Physical to Digital.



INFRASTRUCTURE FACILITIES

1.	SERVER	DELL server (3)with 2U Rack, Quad-core or six-core Intel® Xeon® processor 5500 and 5600 series Processors, Intel®, Up to 12TB Storage capacity and Up to 288GB (18 DIMM slots) : 1GB/2GB/ 4GB/8GB/16GB DDR3 up to 1333MHz memory. Microsoft® Windows 2008 Enterprise Server , Windows 2008 Data center , Windows server 2008 Std. Edition.
2.	SYSTEMS	Dell PCs / with Intel Due Core CPU, 2.96 GHz, 4.0 GB RAM, 300 GB HDD, Dell Professional monitor, Window 10 Professional licensed version.
3.	PRINTERS	HP LaserJet 5025 MFP Printer With Scanner, Copier, with 64 MB RAM. HP Desk Jet Inkjet Color Printer 1050.
4.	SOFTWARES	Different types of software required for IT services
5.	UPS	EACH 40 KVA WITH 5Hr. BACK-UP TIME

1. Power: The power of a connected load will be provided by the Developer.
2. Water: The water as required by the SEZ Unit will be supplied by the Developer.
3. Effluent Water Treatment: The same will not be required being a Service Unit.
4. Quality Control: The Company has to follow strict norms for Quality Control. The company has a well set and defined quality norms for providing its services and are of international standard which are strictly adhered to.
5. Environment and Pollution Control: The same will not be required as we are setting up a Service Unit and not a Manufacturing Unit.
6. Other Utilities: Utilities like Compressed Air, DG Set, etc. will be procured for SEZ Unit.
7. Books of Accounts: The Company would maintain the separate Books of Accounts for the proposed SEZ Unit including the separate Bank Account.

CAPITAL EXPENDITURE

Capital expenditure for the proposed SEZ Unit will be as under:

Description	Figures In Rs. (Lacs)
Land & Building	5.00
TOTAL	5.00
Plant, Machineries & Utilities	
Indigenous	10.00
Imported	0.00
Others	3.00
Total Plant and Machinery	13.00
TOTAL CAPITAL EXPENDITURE	18.00

The detailed list of Indigenous & Imported Equipment is enclosed herewith.

COST OF PROJECT

	New Investment in SEZ Rs. Lac
COST OF PROJECT :	
Land & Land Development	0.00
Building	5.00
Machinery	0.00
Indigenous	10.00
Imported	0.00
Other Misc. Assets & Utilities	3.00
Contingencies	2.00
Total	20.00
SOURCES OF FUNDS :	
Foreign Equity	0.00
Indian Equity	0.00
Internal Accruals (Reserves)	20.00
Secured Loans (Term Loan)	0.00
Unsecured Loans	0.00
External Commercial Borrowing	0.00
Total	20.00

EXTRACT OF THE RESOLUTION PASSED BY THE BOARD OF DIRECTORS OF ALTIUS CUSTOMER SERVICES PRIVATE LIMITED AT THEIR MEETING HELD ON 10TH JANUARY 2020 AT REGISTERED OFFICE OF THE COMPANY AT K-104, 1ST FLOOR, TOWER NO-6, INTERNATIONAL INFOTECH PARK, VASHI, NAVI MUMBAI-400705 INDIA AT 10:00AM HOURS.

The Chairman informed all the directors that it proposed to setup an SEZ Unit II at 1st Floor, Plot No. 10R, Sector 18, Haware-Mihan SEZ Project, MIHAN SEZ, Nagpur under the provisions of SEZ Act, 2005 and SEZ Rules, 2006 for the Service Activities of IT & ITES Services viz; Online Access Database & Information, Software Development, Business Process Outsourcing Services, Call Centre and other allied & support services & E-commerce Consulting. After discussion, the following resolutions were passed unanimously.

"RESOLVED THAT the company shall set up SEZ Unit II immediately at 1st Floor, Plot No. 10R, Sector 18, Haware-Mihan SEZ Project, MIHAN SEZ, Nagpur under the provisions of SEZ Act, 2005 and SEZ Rules, 2006 for the Service Activities of IT & ITES Services viz; Online Access Database & Information, Software Development, Business Process Outsourcing Services, Call Centre and other allied & support services & E-commerce Consulting.

"RESOLVED FURTHER THAT Mr. Nabil Mahimwala Director, Mr. Akhil Mahimwala Director, be and are severally authorized to singly or jointly sign any document, make applications, execute Bonds / undertakings, represent before any Central / State Government & Local Authorities for setting up of SEZ Unit & obtaining any licences etc. for & on behalf of the Company"

1. To sign any applications for setting up an SEZ Unit.



2. To represent before Approval Committee along with any representative appointed by them.
3. To Execute Bond-Cum-Legal Undertaking and to take necessary steps for implementing the SEZ Unit.
4. To Represent before Income Tax Authority, sign any Document, Returns, file Statements before Income Tax Authorities.
5. To sign, execute any Forms, Documents, Bond, LUT, etc. with Customs & Central Excise Authorities.
6. To enter into Lease Agreement for taking any property on lease, hire, rental.
7. To execute agreement, submit letters, represent before MADDC, MPCB, MSEB & Telephone Authorities.
8. To Act & represent, submit letters on behalf of the company before any Central, State & local Authorities to transact business of the company.
9. To put Common Seal of the company wherever & whenever required.

"RESOLVED LASTLY that a certified true copy of the aforesaid resolutions be submitted to the Authorities concerned as and when required."

Certified True Copy

For ALTIUS CUSTOMER SERVICES PRIVATE LIMITED,

Nabil S. Mahimwala
Nabil Mahimwala,
Director.

Akhil Mahimwala,
Director.



प्रा.स. आई. आर.
FORTH R.
निगमन का प्रमाण-पत्र

CERTIFICATE OF INCORPORATION

U 72290 MH 2004 PTC 147395

ता. _____ की व. _____

No. _____ of Date _____

मैं एतद्वारा प्रमाणित करता हूँ कि आज _____

कम्पनी अधिनियम (1956 का. सं. 1) के अधीन निगमित की गई है और कम्पनी परिलिखित है।

**PINNACLE CUSTOMER SERVICES PRIVATE
LIMITED**

I hereby certify that

is this day incorporated under the Companies Act, 1956 (No. 1 of 1956) and that the Company is limited.

मेरे हस्ताक्षर से आज ता. _____ को दिया गया।

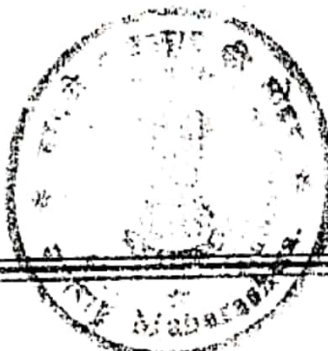
Given under my hand at MUMBAI this FIFTH

day of JULY FOUR
Two Thousand

(H.A. SOJ)

कम्पनियों का रजिस्ट्रार

ASST. Registrar of Companies
Maharashtra, Mumbai



जे. एस. सी.- 1

J. S. C-1

110/एम. एच. एस. /सिबिल/जम्मा/ 92-20-0003-4-93-GIPG/मुम्बई
110/MS/CN/CA/92-20-003-4-93-GIPG

For Altius Customer Services Pvt. Ltd.

Nehal S. Maheshwala



THE COMPANIES ACT, 1956
COMPANY LIMITED BY SHARES
MEMORANDUM OF ASSOCIATION
OF

ALTIVS CUSTOMER SERVICES PRIVATE LIMITED

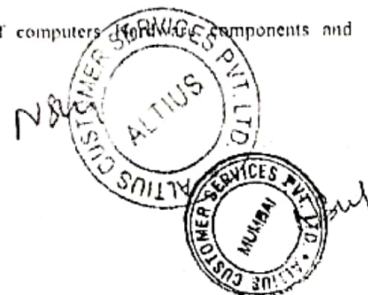
- I The name of the Company is ALTIVS CUSTOMER SERVICES PRIVATE LIMITED
- II The Registered office of the Company will be situated within the jurisdiction of Registrar of Companies Maharashtra at Mumbai.
- III The object for which the Company will be situated in State of Maharashtra.

(A) THE MAIN OBJECTS OF THE COMPANY TO BE PURSUED BY THE COMPANY
ON ITS INCORPORATION:

- I To carry on the business of call centre and to act as consultants and advisors on information / Internet system and purveyors of information services and to promote, encourage, establish, develop, maintain, organise, undertake manage, operate, conduct and to run in India or abroad Internet/computer training centers, data processing centers. Call centers provide computer consultancy, software consultancy, hardware consultancy, and consumer related services and other activities also to provide market and product service through Internet, provide web solution and to set up web site and carry on E-commerce activities like trading, selling, marketing of various products all sorts of services through Internet for industrial, commercial, domestic, public utility, defense, government, and other general customers or section of society

(B) THE OBJECTS INCIDENTAL OR ANCILLARY TO THE ATTAINMENT OF THE
MAIN OBJECTS ARE:

- 2 To buy, sell, lease, rent, such immovable property which are necessary, for doing development of software, purchase, sale of computers and software components and



आयकर विभाग

INCOME TAX DEPARTMENT



भारत सरकार

GOVT. OF INDIA

ALTIUS CUSTOMER
SERVICES PRIVATE LIMITED

09/07/2004

Permanent Account Number

AAECA0271P



Signature

Importer Exporter Code

IEC : 0304077127
 IEC Allotment Date : 31.01.2005
 File Number : 03/04/131/55303/AM20/
 File Date : 04.10.2019
 Party Name and Address : ALTIUS CUSTOMER SERVICES PRIVATE LIMITED
 K 104,TOWER NO.6,INTERNATIONAL,INF
 OTECH PARK,VASHI RLWY STATION
 NAVI MUMBAI,MAHARASHTRA
 PIN-400705
 Phone No : 919820517741
 e_mail : akil.m@altius.cc
 Exporter Type : 1 Merchant Exporter
 IEC Status : **Valid IEC**
 Date of Establishment : 2004-07-09
 BIN (PAN+Extension) : AAFCOA0271P FT001
 PAN ISSUE DATE :
 PAN ISSUED BY :
 Nature Of Concern : 3 Private Limited
 Banker Detail : ICICI BANK
 A/C Type: I CA
 A/C No : XXXXXXXXXX306

Directors:

1.	AKIL S. MAHIMWALA SAIFUDDIN A MAHIMWALA 701, SHAMS PALACE 98 HILL ROAD, NEA R ANDREWS CHURCH, BANDRA MUMBAI, MAHARASHTRA PIN-400050 Phone/Email: 919820517741
2.	NABIL S. MAHIMWALA SAIFUDDIN A MAHIMWALA 71, KSHITIJ 99 HILL RD., BANDRA WES T MUMBAI, MAHARASHTRA PIN-400050 Phone/Email: 919820517741

Branches:

1.	Branch Code: 1 K-104, 1ST FLOOR, TOWER NO.6,,INTERN ATIONAL INFOTECH PARK, VASHI RLWY S NAVI MUMBAI, MAHARASHTRA PIN-400705
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20
2. Branch Code:2
3 RD FLOOR NORTH & SOUTH WING,BLOC
K-B, CFB MIHAN-SEZ
NAGPUR,MAHARASHTRA
PIN-441108

IEC

Registration Details:

RCMC Details:

Place:

(Name and Signature with Seal)

Date:



Government of India
And
Government of Maharashtra
Form GST REG-25

Certificate of Provisional Registration

1.	GSTIN	27AAFCA027IP1ZH
2.	PAN	AAFCA0271P
3.	Legal Name	ALTIUS CUSTOMER SERVICES PRIVATE LIMITED
4.	Trade Name	ALTIUS CUSTOMER SERVICES PVT. LTD.
5.	Registration Details under Existing Law	
	Act	Registration Number
(a)	Central Excise Registration Number	AAFCA027IPXM001
Date	28/06/2017	

This is a Certificate of Provisional Registration issued under the provisions of the Act.



Altius Customer Services Pvt Ltd
Balance Sheet as at 31st March, 2019

	Note	As at 31st March 2019	As at 31st March 2018
EQUITY AND LIABILITIES			
Shareholder's Funds	1	4,000,000	4,000,000
Share Capital	2	51,226,972	50,259,801
Reserves and Surplus			
Non-Current Liabilities	3	183,995	293,732
Long Term Borrowings	4	13,192,898	15,615,341
Other Long Term Liabilities			
Current Liabilities	5	6,642,610	2,382,217
Short term Borrowings	6	18,583,298	20,919,917
Trade Payables	7	23,741,216	11,336,305
Other Current Liabilities	8	-	600,000
Short term Provisions			
Total		117,570,989	105,407,313
ASSETS			
Non-Current Assets			
Property, Plant & Equipment	9	9,377,642	6,983,326
Tangible Assets	9	-	-
Intangible Assets			
Non-Current Investments	10	16,175,600	16,175,600
Deferred Tax Assets (Net)	11	270,068	403,850
Long Term Loans and Advances	12	31,796,169	50,451,044
Current Assets	13	43,781,592	39,983,263
Trade Receivables	14	9,415,935	8,240,120
Cash and Bank Balances	15	6,471,434	1,658,859
Short Term Loans and Advances	16	282,547	1,511,250
Other Current Assets			
Total		117,570,989	105,407,313
Significant Accounting Policies	1 to 26		
See accompanying Notes to the Financial Statements			

As per our Report of even date

For Salim A Kantawala
Chartered Accountant
Registration No. 0104006510 (SI/5)

Salim A Kantawala
Proprietor
Membership No. 038859



Place : Mumbai
Date : 26/6/2019

For Altius Customer Services Pvt. Ltd.

(Signature)
Akil Mahimwala
(Director)

Director

For Altius Customer Services Pvt. Ltd.
(Signature)
Nabil Mahimwala
(Director)

Director

